

## 1. Raspberry Pi Obligations

- a. Raspberry Pi shall include the Design Partner's company and contact details as provided to it by the Design Partner on the Approved Design Partner Programme web pages.
- b. Subject to clause 5c Raspberry Pi shall provide reasonable technical support to the Design Partner as follows:
  - i. provide information about Raspberry Pi products;
  - ii. respond to schematic and layout queries concerning Raspberry Pi products
  - iii. in respect of the software aspects of the Raspberry Pi O/S
- c. Technical support shall not include the following:
  - i. design reviews (schematic, layout or mechanical) of Design Partner created products;
  - ii. code reviews for Design Partner created software;
  - iii. compliance or regulatory advice on any products other than Raspberry Pi products; or
  - iv. manufacturing advice for any products that are not manufactured by Raspberry Pi.
- d. Raspberry Pi shall use reasonable endeavours to promote the Approved Design Partner Programme from time to time.
- e. Raspberry Pi shall provide to periodic updates to its product road map to the Design Partner.
- f. Raspberry Pi shall provide the Design Partner with a direct contact at Raspberry Pi.
- g. Raspberry Pi will conduct an annual review of the Design Partner's performance which may include a review of Customer feedback as well as the Design Partner's projects involving Raspberry Pi products, and will provide feedback to the Design Partner.
- h. Raspberry Pi shall include a notice on the Approved Design Partner Programme web pages (and by email in response to Customer enquiries) as follows: *Raspberry Pi has no liability for or under any agreement entered into by Design Partner and any Customer.* Such notice may be modified by Raspberry Pi from time to time.

## 2. Design Partner Obligations

- a. Design Partner shall comply with and act in accordance with all applicable laws and regulations and good industry practice when performing its obligations under this Agreement and in respect of any design services it provides and deliverables it produces, and shall otherwise conduct its business with a view to gaining goodwill in respect of Raspberry Pi products and Raspberry Pi.
- b. Design Partner shall be responsible for providing to the Customer any documentation, licences or permits necessary for export compliance and shall

pay all and any registration fees or other costs in respect of the same. If such licences require documents or certificates held, kept or to be issued with and by Raspberry Pi as manufacturer, Raspberry Pi or its agent will promptly supply such documents to Design Partner upon Design Partner's request.

- c. Design Partner shall comply with all applicable import and export laws. Without limiting the foregoing, Design Partner shall not supply design services directly or indirectly to any person or entity or into any territory which is embargoed, prohibited, debarred or otherwise the subject of sanctions from the United Kingdom, the European Union, or the United States of America.
- d. Design Partner shall provide Raspberry Pi with complete, accurate, up-to-date: contact information; company description; information concerning its design expertise; and, quarterly information concerning its Customers or prospective Customers including the following:
  - i. number of enquiries from Customers;
  - ii. number of new Customers in a period;
  - iii. number of units built with a Raspberry Pi product;
  - iv. number of current projects with Raspberry Pi products being used;
  - v. location of Customer; and
  - vi. any such other information that the parties agree from time to time.
- e. Design Partner shall have no authority, and shall not hold itself out, or permit any person to hold itself out, or otherwise create the impression that it is authorised to bind Raspberry Pi in any way, and shall not do any act which might reasonably create the impression that the Design Partner is so authorised.
- f. The Design Partner shall not make or enter into any contracts or commitments or incur any liability for or on behalf of Raspberry Pi, including for the provision of Raspberry Pi products or the price for them, and shall not negotiate any terms for the provision of the Raspberry Pi products with prospective Customers.
- g. Design Partner shall ensure that all its Customers are provided promptly with clear written notice which states the following: *Raspberry Pi (Trading) Ltd or any member of its group shall not in any circumstances be liable, whether in tort (including for negligence or breach of statutory duty howsoever arising), contract, misrepresentation (whether innocent or negligent) or otherwise for any liabilities, costs, damages or losses arising out of or in connection with Design Partner's relationship (contractual or otherwise) with any Customer or prospective Customer.*
- h. Design Partner will provide contact details of its Customers to Raspberry Pi and shall ensure that such Customers are willing to provide direct feedback to Raspberry Pi concerning Design Partner's performance.
- i. Design Partner shall inform Raspberry Pi without undue delay of any changes in ownership or change of control of Design Partner, and of any change in its organisation or method of doing business that might be expected to affect the performance of Design Partner's duties under this Agreement.